CLIENT

1. Did you fill out the PMAP survey that was issued in _____?

2. Please describe your interface with the contracting organization.

3. Do you feel the personnel are timely and responsive in meeting your needs and expectations? If not would you give me some examples? (Timeliness).

4. What involvement do you have in the ACQ process and what is your perception of your involvement in the ACQ process? (Service/Partnership).

5. Are you involved in the acquisition planning process? Are you satisfied with the timeliness? Do you understand the milestones? (Service/Partnership).

6. Are you kept apprised of the status of your projects? To what extent? (Service/Partnership/Timeliness).

7. Do you feel you are getting a quality product? If not, please elaborate. (Quality).

8. What do you feel the ROICC office does well? What improvements do you feel are needed?

(continues)

CLIENT

(continued)

9. In defining quality, what is your expectations from the **ROICC** regarding quality in the final product delivery? Is it a usable and a maintainable facility? Is the service good?

10. Are you satisfied with the level of administration of your service type contracts.

11. Additional questions "highlight" those that the survey results reveal are in need of improvement.