

2001 Summary of Performance Measures for EFD/EFA Category 1 NAVFAC Contracting Offices												
Parent Organization	LANTDIV	LANTDIV	LANTDIV	NAVFAC HQ	NAVFAC HQ	NAVFAC HQ	NAVFAC HQ	NAVFAC HQ	NAVFAC HQ	PACDIV	SOUTHDIV	SOUTHDIV
Specific Office	EFA Chesapeake	EFA MED	EFA Northeast	LANTDIV	PACDIV	SOUTHDIV	SOUTHWESTDIV	NAVFACCO	Navy Crane Center	OICC Far East	EFA Midwest	EFA Southeast
Associates Surveyed	31	10	29	93	77	61	260	44	39	34	16	19
Associate Surveys Received	17	9	16	71	55	49	140	26	27	18	14	15
Clients Surveyed	76	85	156	193	73	180	136	187	46	51	44	19
Client Surveys Received	18	15	45	72	18	66	52	38	15	4	10	3
Raw Data												
Timeliness	0.622	0.72	0.6	0.728	0.556	0.685	0.569	0.642	0.667	0.95	0.84	0.467
Quality	0.567	0.667	0.582	0.636	0.511	0.63	0.535	0.595	0.493	0.9	0.76	0.467
Quality Work Environment	0.729	0.778	0.812	0.752	0.807	0.706	0.716	0.738	0.822	0.589	0.729	0.64
Leadership/Management	0.706	0.744	0.625	0.685	0.707	0.694	0.654	0.65	0.696	0.506	0.757	0.46
Professional Workforce	0.855	0.891	0.618	0.764	0.927	0.855	0.891	0.673	0.545	0.509	0.818	0.673
Acquisition Excellence	0.85	0.57	0.7	0.83	0.94	0.9	0.9	0.58	0.71	0.66	0.87	0.65
Efficient Data Collection / Electronic Commerce	0.533	0.6	0.567	0.7	0.833	0.8	0.767	0.667	0.633	0.4	0.633	0.533
Service/Partnership	0.672	0.631	0.64	0.742	0.753	0.757	0.72	0.685	0.635	0.773	0.762	0.56
Meet Mission Goals	0.785	0.667	0.694	0.759	0.807	0.835	0.848	0.608	0.619	0.577	0.773	0.589
Normalized Data												
Timeliness	0.322	0.524	0.276	0.54	0.184	0.451	0.212	0.363	0.414	1	0.772	0
Quality	0.231	0.462	0.267	0.391	0.103	0.378	0.157	0.296	0.062	1	0.677	0
Quality Work Environment	0.586	0.788	0.933	0.681	0.911	0.489	0.529	0.624	0.974	0	0.583	0.213
Leadership/Management	0.713	0.825	0.479	0.651	0.717	0.678	0.564	0.551	0.685	0.132	0.862	0
Professional Workforce	0.826	0.913	0.261	0.609	1	0.826	0.913	0.391	0.087	0	0.739	0.391
Acquisition Excellence	0.757	0	0.351	0.703	1	0.892	0.892	0.027	0.378	0.243	0.811	0.216
Efficient Data Collection / Electronic Commerce	0.308	0.462	0.385	0.692	1	0.923	0.846	0.615	0.538	0	0.538	0.308
Service/Partnership	0.441	0.281	0.315	0.721	0.764	0.78	0.634	0.496	0.296	0.843	0.799	0
Meet Mission Goals	0.767	0.331	0.433	0.673	0.85	0.955	1	0.114	0.154	0	0.724	0.045

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SOUTHWESTDIV	SOUTHWESTDIV				
EFA Northwest	EFA West				
30	7				
21	6				
71	33				
16	7				
Raw Data	Benchmark	Nadir	Range	Average	
0.725	0.657	0.95	0.467	0.483	0.673
0.7	0.657	0.9	0.467	0.433	0.621
0.829	0.767	0.829	0.589	0.24	0.744
0.805	0.55	0.805	0.46	0.345	0.66
0.636	0.782	0.927	0.509	0.418	0.745
0.78	0.68	0.94	0.57	0.37	0.759
0.733	0.8	0.833	0.4	0.433	0.657
0.704	0.813	0.813	0.56	0.253	0.703
0.76	0.789	0.848	0.577	0.27	0.722
Normalized Data	Benchmark	Nadir	Range	Average	
0.534	0.394	1	0	1	0.428
0.538	0.44	1	0	1	0.357
1	0.742	1	0	1	0.647
1	0.261	1	0	1	0.58
0.304	0.652	1	0	1	0.565
0.568	0.297	1	0	1	0.51
0.769	0.923	1	0	1	0.593
0.57	1	1	0	1	0.567
0.676	0.783	1	0	1	0.536