

2001 Summary of Performance Measures for Category 2 Overseas NAVFAC Contracting Offices

Parent Organization	EFA MED	EFA MED	EFA MED	EFA MED	EFA MED	EFA MED	EFA MED	EFA MED	EFA MED	EFA MED	LANTDIV	LANTDIV
Specific Office	Bahrain	Cairo	La Maddalena	London	Northern Italy	Rota	Sigonella	Souda Bay	Southern Italy	Vicenza	Guantanamo Bay	Iceland
Associates Surveyed	8	4	4	6	21	19	23	7	24	6	11	13
Associate Surveys Received	3	3	4	5	17	8	10	5	12	6	9	8
Clients Surveyed	14	0	7	9	10	6	13	7	12	7	18	23
Client Surveys Received	2	0	0	1	1	0	2	2	5	2	11	11
Raw Data												
Timeliness	0.8			0.8	0.4		0.6	0.4	0.88	0.8	0.582	0.764
Quality	1			0.6	0.4		0.9	0.2	0.64	0.8	0.691	0.545
Quality Work Environment	1	1	0.75	0.88	0.635	0.725	0.66	0.56	0.733	0.9	0.511	0.6
Leadership/Management	0.933	1	0.7	0.66	0.824	0.662	0.81	0.76	0.833	0.867	0.6	0.6
Professional Workforce	0.618	0.836	0.491	0.782	0.782	0.655	0.764	0.691	0.855	0.691	0.727	0.582
Acquisition Excellence	0.63	0.83	0.6	0.72	0.74	0.9	0.75	0.8	0.79	0.81	0.66	0.63
Efficient Data Collection / Electronic Commerce	0.8	0.4	0.467	0.3	0.767	0.433	0.733	0.467	0.633	0.633	0.5	0.267
Service/Partnership	0.805	0.883	0.617	0.68	0.815	0.794	0.745	0.625	0.717	0.813	0.721	0.707
Meet Mission Goals	0.795	0.776	0.662	0.747	0.747	0.69	0.763	0.732	0.769	0.747	0.694	0.352
Normalized Data												
Timeliness	0.667			0.667			0.333	0	0.8	0.667	0.303	0.606
Quality	1			0.5	0.25		0.875	0	0.55	0.75	0.614	0.432
Quality Work Environment	1	1	0.489	0.755	0.254	0.438	0.305	0.1	0.455	0.795	0	0.182
Leadership/Management	0.833	1	0.25	0.15	0.559	0.156	0.525	0.4	0.583	0.667	0	0
Professional Workforce	0.35	0.95	0	0.8	0.8	0.45	0.75	0.55	1	0.55	0.65	0.25
Acquisition Excellence	0.1	0.767	0	0.4	0.467	1	0.5	0.667	0.633	0.7	0.2	0.1
Efficient Data Collection / Electronic Commerce	0.941	0.235	0.353	0.059	0.882	0.294	0.824	0.353	0.647	0.647	0.412	0
Service/Partnership	0.706	1	0	0.238	0.743	0.664	0.481	0.031	0.375	0.737	0.39	0.341
Meet Mission Goals	0.908	0.871	0.636	0.811	0.811	0.693	0.844	0.779	0.856	0.811	0.702	0

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LANTDIV	OICC Far East	PACDIV					
Puerto Rico	Atsugi	Chinhae	Iwakuni	Misawa	Okinawa	Sasebo	Marianas
52	18	8	5	4	11	10	77
26	8	2	3	4	5	5	40
18	10	14	5	12	3	7	21
4	0	0	1	1	0	2	5

Raw Data								Benchmark	Nadir	Range	Average
0.85			1	0.8		1	0.6	1	0.4	0.6	0.734
0.7			1	0.8		0.9	0.48	1	0.2	0.8	0.69
0.654	0.625	0.9	0.8	0.7	0.76	0.8	0.78	1	0.511	0.489	0.749
0.712	0.775	0.9	0.867	0.925	0.86	0.64	0.735	1	0.6	0.4	0.783
	0.636	0.564	0.655	0.673	0.655	0.8	0.8	0.855	0.491	0.364	0.698
	0.82	0.66	0.73	0.81	0.71	0.61	0.87	0.9	0.6	0.3	0.741
	0.7	0.567	0.633	0.7	0.633	0.333	0.833	0.833	0.267	0.567	0.568
0.795	0.881	0.783	0.873	0.738	0.717	0.83	0.722	0.883	0.617	0.267	0.763
0.799	0.779	0.647	0.782	0.839	0.776	0.358	0.836	0.839	0.352	0.488	0.715

Normalized Data								Benchmark	Nadir	Range	Average
0.75			1	0.667		1	0.333	1	0	1	0.557
0.625			1	0.75		0.875	0.35	1	0	1	0.612
0.292	0.233	0.795	0.591	0.386	0.509	0.591	0.55	1	0	1	0.486
0.279	0.438	0.75	0.667	0.813	0.65	0.1	0.337	1	0	1	0.458
	0.4	0.2	0.45	0.5	0.45	0.85	0.85	1	0	1	0.568
	0.733	0.2	0.433	0.7	0.367	0.033	0.9	1	0	1	0.468
	0.765	0.529	0.647	0.765	0.647	0.118	1	1	0	1	0.533
0.67	0.992	0.625	0.962	0.453	0.375	0.8	0.397	1	0	1	0.549
0.918	0.877	0.606	0.883	1	0.871	0.013	0.992	1	0	1	0.744