1997 Summary of Performance Measures for Category 2 Overseas NAVFAC Contracting Offices--Raw Data

	Parent Organization →	LANTDIV	LANTDIV	LANTDIV	LANTDIV	LANTDIV	LANTDIV	EFA MED	EFA MED	EFA MED	EFA MED	EFA MED	EFA MED	EFA MED	EFA MED	EFA MED				
	Specific Office →	OIC FSC Puerto Rico	ROICC Puerto Rico	OIC FSC NAS Keflavik	ROICC NAS Keflavik	OIC FSC GTMO	ROICC GTMO	ROICC Rota	ROICC Naples	ROICC Northern Italy	ROICC Sigonella	ROICC Maddalena	ROICC London	ROICC Bahrain	ROICC Cairo	ROICC Souda Bay				
	Contracting Office Code →	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2				
	Associates Surveyed →	8	10	6	5	8	6	13	20	4	11	6	4	6	5	5				
	Associate Surveys Received →	3	5	2	3	5	3	10	9	1	7	3	5	5	2	5				
	Customers Surveyed →	38	17	6	6	24	27	5	1	3	3	10	1	4	1	3				
	Customer Surveys Received →	4	2	0	1	5	8	4	1	1	1	1	1	0	1	0				
Source	**Category**																**Benchmark**	**Nadir**	**Range**	**Average**
Customer Survey	**Timeliness**	.417	.600		1.000	.600	.848	.500	1.000	1.000	.000	.600	.800		1.000		1.000	.000	1.000	.697
	Quality	.438	.500		1.000	.671	.846	.625	1.000	1.000	.000	.750	.250		1.000		1.000	.000	1.000	.673
	Service/Partnership	.300	.700		1.000	.500	.842	.617	1.000	1.000	.200	.300	.900		1.000		1.000	.200	0.800	.697
Associate Survey	**Quality Work Environment**	.667	.800	.786	.905	.714	.857	.657	.556	.571	.755	.714	.550	.886	1.000	.857	1.000	.550	0.450	.752
	Leadership/Management	.889	.950	1.000	.889	.779	.972	.694	.796	.917	.865	.833	.693	.946	1.000	.946	1.000	.693	0.307	.878
Self Assessment	**Quality Workforce**	.795	.700	.550	.867	.600	.800	.525	.850	.575	.700	.600	.950	.475	.850	.550	.950	.475	0.475	.692
	Acquisition Excellence	.713	.667	.650	.600	.540	.720	.680	.600	.620	.720	.720	.920	.600	.800	.640	.920	.540	0.380	.679
	Accurate, Timely, and Efficient Data Collection	.530	.300	.600	.600	.500	.600	.250	.600	.550	.400	.400	.300	.350	.700	.400	.700	.250	0.450	.472
	Meet Mission Goals	.762	.818	.800	.712	.714	.861	.708	.802	.691	.722	.673	.671	.714	.891	.745	.891	.671	0.220	.752

1997 Summary of Performance Measures for Category 2 Overseas NAVFAC Contracting Offices--Normalized Data

Source	**Category**																**Benchmark**	**Nadir**	**Range**	**Average**
Customer Survey	**Timeliness**	.417	.600		1.000	.600	.848	.500	1.000	1.000	.000	.600	.800		1.000		1.000	0.000	1.000	.697
	Quality	.438	.500		1.000	.671	.846	.625	1.000	1.000	.000	.750	.250		1.000		1.000	0.000	1.000	.673
	Service/Partnership	.125	.625		1.000	.375	.803	.521	1.000	1.000	.000	.125	.875		1.000		1.000	0.000	1.000	.621
Associate Survey	**Quality Work Environment**	.260	.556	.524	.789	.364	.682	.238	.013	.047	.456	.364	.000	.747	1.000	.682	1.000	0.000	1.000	.448
	Leadership/Management	.638	.837	1.000	.638	.280	.909	.003	.336	.730	.560	.456	.000	.824	1.000	.824	1.000	0.000	1.000	.602
Self Assessment	**Quality Workforce**	.674	.474	.158	.825	.263	.684	.105	.789	.211	.474	.263	1.000	.000	.789	.158	1.000	0.000	1.000	.458
	Acquisition Excellence	.455	.334	.289	.158	.000	.474	.368	.158	.211	.474	.474	1.000	.158	.684	.263	1.000	0.000	1.000	.367
	Accurate, Timely, and Efficient Data Collection	.622	.111	.778	.778	.556	.778	.000	.778	.667	.333	.333	.111	.222	1.000	.333	1.000	0.000	1.000	.493
	Meet Mission Goals	.414	.668	.586	.186	.195	.864	.168	.595	.091	.232	.009	.000	.195	1.000	.336	1.000	0.000	1.000	.369

Category 2 Offices =EFD/EFA direct report acquisition organization with multi function postaward acquistion operations